

Shere Parish Council

From: [REDACTED] <[REDACTED]@thameswater.co.uk>
Sent: 19 February 2019 09:02
To: Shere Parish Council
Subject: RE: thames water / peaslake sewers

Hello Suzanne,

Unfortunately we are unable to share the official engineer/service report – I can assure you that the problem was as I stated: to clear a blockage on the sewer network and this was the case for 18/10/18 and 8/2/19. These blockages are, unfortunately, very common and do not indicate issues with the sewer network – which we are happy with in the Peaslake catchment.

We ask customers to contact our 24/7 helpline number: 0800 980 8800 in order to report any problems.

Kind regards,

[REDACTED]

Customer and Stakeholder Liaison

Waste Networks

Mobile: [REDACTED]

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Mental Health First Aider



“Ready to Listen”